

Cyneric's

Whitepapers,
Manuals &
documentation

Call Shop Applications

Cyneric + FreeSWITCH 

 Premier + VoIP Billing + Network QoS platform & services

Your Total Billing & Network Partner Solution

FreeSWITCH Billing Platform

Cyneric.com offers a complete VoIP billing solution customized to your business model, fully integrated with FreeSWITCH.

- Full integration with production FreeSWITCH
- Real time customer definition, authentication, accounting
- Centralized operations : customers, rates, routing
- Virtual DID, Call forwarding, web callback, sms callback, voicemail, fax applications, etc

Application uses with Cyneric VoIP Billing

Call Shop Applications

If you have a Call Shop operation, with Cyneric and Asterisk you can offer a complete solution to your Call Shop customers.

Each cabin will have a registered SIP device, and Call shop will be able to control the traffic, the cabins, operators, generate tickets.

This Tool will give you the strength to offer to your customer, a turn-key solution

Use

- Inside a Call Shop, each cabin will have a SIP device (phone or ATA)
- Each device will register to FreeSWITCH server, running locally or remote
- Cyneric Call Shop will be running in a local PC (inside Call Shop)
- The operator, will be able to lock/unlock cabins, generate tickets, and charge customers
- When customer enters a cabin, and generates a call, all the process will be replicated on Cyneric Main Servers
- When customer ends the call (or calls), go to the operator to pay
- Operator, closes the cabin and generate the ticket for customer
- Ticket will have call information, taxes, Call Shop name, etc

- Call shop owner will be able to control operators, rate tables, sales, cabin utilization, etc
- Call Shop software will run in parallel with Cyneric Billing
- Operator will have information in real-time: Active calls, calls per cabin, locked/unlocked cabins

Network Diagram

