

Cyneric's

Whitepapers,
Manuals &
documentation

SMS Callback

Cyneric + FreeSWITCH



 Premier + VoIP Billing + Network QoS platform & services

Your Total Billing & Network Partner Solution

FreeSWITCH Billing Platform

Cyneric.com offers a complete VoIP billing solution customized to your business model, fully integrated with FreeSWITCH.

- Full integration with production FreeSWITCH
- Real time customer definition, authentication, accounting
- Centralized operations : customers, rates, routing
- Virtual DID, Call forwarding, web callback, sms callback, voicemail, fax applications, etc

Application uses with Cyneric VoIP Billing

SMS Callback

SMS Callback is an add-on product, offered by Cyneric Voip Billing and FreeSWITCH.

Your Customer will be able to send an SMS text message to Cyneric SMS server with information of destination number and the number to be reached. Cyneric VoIP Billing will receive this information, look up the customer on the billing, authenticate the destination number, and send a request to FreeSWITCH server.

FreeSWITCH will receive this information, generate an outbound call to destination number, generate an outbound call to customer number, and conference them.

Your customer will be charged for this calls, and will have the option to call any destination, from anywhere.

Use

- Customer sends an SMS to Cyneric Billing, with destination number and number to be reached in
- The requirement is sent to Cyneric Billing platform

- Billing will authenticate the request: customer balance, destination authorize, etc
- After authentication, billing will send a request to FreeSWITCH, to generate outbound calls

Network Diagram

